

Santa Cruz METRO Operating Financials				
Operating Expenses	FY22	FY23	FY24	FY25
Local Fixed-Route Expenses: MB DO	\$41,288,210.00	\$39,966,926.00	\$46,582,964.00	\$53,564,745.00
Highway 17: CB DO	\$3,503,299.00	\$3,495,821.00	\$4,578,614.00	\$5,238,733.00
Paratransit: DR DO	\$5,316,792.00	\$5,106,574.00	\$5,814,193.00	\$5,993,121.00
NTD Reconciling Items - Funds Applied	\$4,487,708.00	\$5,477,991.00	\$5,545,264.00	\$5,960,439.00
Capital Leases	-\$267,172.00	-\$275,408.00	-\$117,244.00	\$0.00
TOTAL Operating Expenses*	\$54,328,837.00	\$53,771,904.00	\$62,403,791.00	\$70,757,038.00
Operating Revenue	FY22	FY23	FY24	FY25
Fixed-Route Fares	\$1,488,923.59	\$1,754,325.00	\$1,484,812.00	\$1,505,390.00
Fares-Contracts	\$5,303,426.64	\$5,560,607.00	\$5,863,724.00	\$5,928,076.17
Highway 17 Fares	\$701,132.29	\$943,760.00	\$1,015,521.00	\$1,108,275.11
Highway 17 Payments	\$543,718.32	\$551,665.00	\$585,895.00	\$615,272.46
ParaCruz Fares	\$210,547.00	\$261,306.00	\$247,209.00	\$208,958.16
Sales Tax	\$32,229,964.78	\$32,163,041.00	\$32,492,848.00	\$32,413,479.62
Federal Transit Administration (FTA)	\$20,653,492.00	\$9,954,727.00	\$11,763,897.00	\$12,136,658.05
Transit Development Act (TDA)	\$8,592,943.00	\$10,166,800.00	\$8,912,046.00	\$8,701,057.00
State Transit Assistance (STA) & Other State Assistance (TIRCP, LCTOP, etc)	\$4,437,224.00	\$6,362,055.00	\$9,469,492.00	\$14,786,081.00
Misc. Revenue	\$1,334,243.34	\$2,540,518.00	\$3,108,526.00	\$3,332,730.49
Transfers From/(To) Reserves	-\$21,166,777.96	-\$16,486,900.00	-\$12,540,179.00	-\$9,978,940.00
TOTAL Operating Revenue	\$54,328,837.00	\$53,771,904.00	\$62,403,791.00	\$70,757,038.06
Santa Cruz METRO Operating Statistics				
System Information	FY22	FY23	FY24	FY25
Directional Route Miles	386.2	385.26	385.26	390.8
Number of Bus Stops	812	790	790	756
Number of Routes	24	23	23	23
Total Active Fleet	93	96	96	111
Maximum Bus In-Svc	67	64	64	68
Total METRO Employees	279	308	308	414
Revenue Hour Per Employee	643	638	672	591
Revenue Mile Per Employee	9,266	9,121	9,600	8,290
Local Fixed-Route Performance	FY22	FY23	FY24	FY25
Ridership	2,659,929	3,141,061	3,706,882	4,510,564
Revenue Hours	166,287	163,912	171,783	220,882
Revenue Miles	2,210,921	2,151,511	2,253,439	2,867,481
Passengers Per Hour	16.00	19.16	21.58	20.42
Passengers Per Mile	1.20	1.46	1.64	1.57
Passengers Per Capita	9.82	11.60	13.73	16.71
Revenue Hours Per Capita	0.61	0.61	0.64	0.82
Revenue Miles Per Capita	8.16	7.94	8.35	10.62
Total Cost Per Passenger	\$15.52	\$12.72	\$12.57	\$11.88
Revenue Per Passenger	\$2.55	\$2.33	\$1.98	\$1.65
Farebox Recovery	16.45%	18.30%	15.78%	13.88%
Highway 17 Performance	FY22	FY23	FY24	FY25
Ridership	115,354	134,741	134,499	172,041
Revenue Hours	13,222	14,105	15,644	23,636
Revenue Miles	374,314	393,148	424,962	564,639
Passengers Per Hour	8.72	9.55	8.60	7.28
Passengers Per Mile	0.31	0.34	0.32	0.30
Passengers Per Capita	0.42	0.49	0.49	0.63
Revenue Hours Per Capita	0.05	0.05	0.06	0.09
Revenue Miles Per Capita	1.37	1.43	1.55	2.06
Total Cost Per Passenger	\$30.37	\$25.94	\$34.04	\$30.45
Revenue Per Passenger	\$10.79	\$11.10	\$11.91	\$10.02
Farebox Recovery	35.5%	42.8%	35.0%	32.9%
Fixed-Route Total Performance	FY22	FY23	FY24	FY25
Ridership	2,775,283	3,275,802	3,841,381	4,682,605
Revenue Hours	179,509	178,017	187,427	244,518
Revenue Miles	2,585,235	2,544,659	2,678,401	3,432,120
Passengers Per Hour	15.46	18.40	20.50	19.15
Passengers Per Mile	1.07	1.29	1.43	1.36
Passengers Per Capita	10.54	12.44	14.50	17.71
Revenue Hours Per Capita	0.70	0.70	0.74	0.98
Revenue Miles Per Capita	9.43	9.28	9.77	12.52
Total Cost Per Passenger	\$16.14	\$13.27	\$13.32	\$12.56
Revenue Per Passenger	\$2.90	\$2.69	\$2.33	\$1.96
Farebox Recovery	17.9%	20.3%	17.5%	15.6%
Subsidy Per Passenger	\$13.24	\$10.58	\$10.99	\$10.60
Cost Per Revenue Hour	\$249.52	\$251.61	\$238.98	\$183.18
Cost Per Revenue Mile	\$17.33	\$17.60	\$16.72	\$13.05
ParaCruz Performance	FY22	FY23	FY24	FY25
Ridership	62,608	74,224	69,384	64,286
Revenue Hours	32,306	36,899	34,709	36,481
Revenue Miles	367,221	433,469	407,219	371,609
Passengers Per Hour	1.94	2.01	2.00	1.76
Passengers Per Mile	0.17	0.17	0.17	0.17
Passengers Per Capita	0.23	0.27	0.25	0.23
Revenue Hours Per Capita	0.12	0.13	0.13	0.13
Revenue Miles Per Capita	1.34	1.58	1.49	1.36
Total Cost Per Passenger	\$ 84.92	\$ 68.80	\$ 83.80	\$ 93.23
Revenue Per Passenger	\$ 3.36	\$ 3.52	\$ 3.56	\$ 3.25
Farebox Recovery	3.96%	5.12%	4.25%	3.49%
Subsidy Per Passenger	\$ 81.56	\$ 65.28	\$ 80.23	\$ 89.98
Cost Per Revenue Hour	\$ 164.58	\$ 144.09	\$ 153.18	\$ 145.74
Cost Per Revenue Mile	\$ 14.48	\$ 12.27	\$ 13.06	\$ 14.31
* Expenses do not include year-end Depreciation, W/C Incurred & IBNR, GASB 75 OPEB adjustments, or GASB 68 Pension adjustments				